

First time at Loucon?

We want you and your group to have the best experience possible. If it is your or anyone in your group's first time at Loucon, the following information may be helpful. Feel free to forward what's pertinent to your group members.

Arrival

Please remember the Loucon Road is narrow and the speed limit is 15 MPH! When you arrive, look for signs with your group's name pointing to your living area. Your area will be unlocked and ready for you; make yourself at home! There's no need to check in with anyone; your host will come greet you shortly after your arrival and see if you need anything. If you are staying in a cabin area, you'll notice that the cabins with the porch lights on are the ones that are unlocked for your group.

Parking

Each living area has a limited amount of parking space. If you have a large group and most people will be arriving separately, we suggest having them unload at your living area and then parking their car for the duration of the retreat along the road to the office/dining hall area. Please do not park in front of the Loucon office and please refrain from parking in the grass if it has rained in the last few days or rain is predicted during your retreat. Our ground is very soft after rain, and we don't want you to get stuck!

Meals

When you arrive, you will be given a packet that includes your meal and activity times. Please plan to be at the Dining Hall at your scheduled meal times, as this has been coordinated with other groups that are eating. Loucon is happy to accommodate special dietary restrictions, such as allergies, vegetarian, gluten free, etc. as long as we know in advance. Those that have a restriction should notify the kitchen staff when going through the line so that they can be served the alternative option.

What to Bring

Make sure to bring linens (including bedding and towels), a pillow, and any toiletries you might need. Lodges and cottages have bathrooms in the same building; each cabin area includes a bathhouse in the center of the area. Those staying in a cabin area might want to bring along flip flops and a shower caddy to easily travel to and from the bathhouse.

Technology at Camp

Most popular cell phone carriers (such as AT&T and Sprint) do not receive service at Loucon. Verizon seems to have better luck, and Bluegrass Cellular works very well. The camp office phone is transferred to your host's cell phone at night, so someone can still reach you in case of an emergency if your phone does not work.

Free Wi-Fi is available at two locations: the Dining Hall and Turner Lodge. Other locations and buildings have a \$35 charge for wifi. You can request this service with your contract or let your host know that you would like to pay for WIFI.

Billing

Deposits are due within 21 days of booking your retreat. You may choose to pay by check or by calling the office and paying over the phone with a credit or debit card. When you arrive for your retreat, your host will give you a paper that lists your lodging, meals, and activities. Please keep track of how many are in your group, how many stayed overnight, and participated in group activities. You are required to complete online guest paperwork with these numbers. This is to assure that your final invoice will be correct.

Complimentary Items

Each living area has a coffee maker with coffee supplies, including coffee, filters, hot chocolate, tea, sugar, and dry creamer. Turner Lodge and Munday Lodge also have popcorn makers along with the necessary popcorn supplies. Your host will replenish these items as needed. We also have a limited amount of AV equipment that is provided on a first come, first serve basis, including projectors, projector screens, sound systems, microphones, and DVD players. You may request AV equipment at any time prior to your retreat and we will have it set up in your area when you arrive. We are also happy to set up tables and chairs for you prior to your arrival if you give us a general idea of how you would like them.